



August 5-7, 2022

FREQUENTLY ASKED QUESTIONS (FAQ's)

Quick Links

[Clear Bag Policy](#)

[Permissible Items](#)

[Parking & Logistics](#)

[Purchasing Tickets](#)

[Accessing & Sharing Tickets](#)

[General Admission Tickets](#)

[Grandstand & ADA Ticketing Information](#)

[Paddock Rules & Regulations](#)

[Lost & Found](#)

[Nissan Stadium Rules](#)

Contact Us

We're Here to Help!

Have a question you need an answer to? No worries, we're here to help!

Contact a customer service representative by calling (615) 270-8705 or emailing tickets@musiccitygp.com.

Please use the address below for all mail.



Big Machine Music City Grand Prix (Nissan Stadium)



Mailing: 901 Broadway #22041, Nashville, TN 37202



Tickets: (615) 270-8705



tickets@musiccitygp.com

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CLEAR BAG POLICY

Since our event takes place within the Nissan Stadium “Campus”, the Big Machine Music City Grand Prix will enforce a Clear Bag Policy. Here’s how the Clear Bag Policy works...

For all Nissan Stadium guidelines please visit: [Stadium Policies | A-Z Guide | Nissan Stadium](#)

What type of Clear Bag can I bring?

Clear bags must be 12" x 12" x 6" or smaller.

All styles of clear bags are acceptable if they are 12" x 12" x 6" or smaller. This includes clear cinch sacks, clear diaper bags, gallon ziploc bags, etc. Guests will not be allowed to empty and collapse a non-approved bag into a clear bag.

Are Non-Clear Bags allowed?

Non-transparent bags must be 4.5" x 6.5" or smaller, even if you are placing it inside your larger clear bag.

Please Note: Non-transparent bags (4.5" x 6.5" or smaller) are still subject to inspection by security personnel at the gates.

PERMISSIBLE ITEMS

Since our event takes place within the Nissan Stadium “Campus”, the Big Machine Music City Grand Prix must adhere to all Nissan Stadium safety guidelines.

For all Nissan Stadium guidelines please visit: [Stadium Policies](#) | [A-Z Guide](#) | [Nissan Stadium](#)

Some Important Things to Know...

- Cameras are allowed, but **NO** long, telephoto, or detachable lenses are allowed. Video recording devices are **NOT** permitted.
- Food and beverages **cannot** be brought inside the gates.
- Empty, clear plastic water bottles are permissible (refilling stations will be available).
- Alcoholic beverages **cannot** be brought inside the gates.
- All bags are subject to search.
- Umbrellas are permitted through the admission gates but **cannot** be opened in Grandstands.
- Collapsible strollers are permitted but **cannot** be used in Grandstands.

The Following Items are NOT Permitted:

Ladders, Scaffolding or other Structures, Lawn Chairs, Firearms or other Weapons, Drones, Scooters, Skateboards, Bicycles, Roller Blades, Large Strollers, Wagons, Coolers, and Metal Water Bottles.

Pets other than disability assistance dogs are **NOT** permitted.

PARKING & LOGISTICS

Where is the Big Machine Music City Grand Prix held?

The Big Machine Music City Grand Prix is held at Nissan Stadium, home of the NFL Tennessee Titans, adjacent to downtown Nashville. (1 Titans Way, Nashville, TN 37213)

When is the Big Machine Music City Grand Prix?

The event takes place August 5-7, 2022. The NTT IndyCar Series race is on August 7th, 2022. The start time of the race is 2:00pm CT.

Where do we park?

“On-Premises” parking can be purchased by visiting musiccitygp.com.

Parking in downtown Nashville and walking across the Pedestrian Bridge is highly recommended.

Where are rideshare locations?

Rideshare drop-off and pick-up locations are as follows:

Northside of Nissan Stadium – on Woodland Street Bridge at South 1st Street – use for entry at Gates 3 & 4. (Grandstands 1, 2, 3, 8, 9, 10 and the Eastside Club)

Southside of Nissan Stadium – on Crutcher at South 2nd Street – use for entry at Gate 2. (Grandstands 4, 5, 6, 7 and the Starting Line Club)

PURCHASING TICKETS

Where can I buy Tickets?

Tickets can be purchased by visiting musiccitygp.com/tickets.

How do I contact the Ticket Office?

Questions can be emailed to tickets@musiccitygp.com. You can also reach a representative by calling (615) 270-8705.

What are the various ticket types I can purchase?

Ticket options for the 2022 Big Machine Music City Grand Prix have not been released yet.

What credit cards are accepted?

MasterCard, Visa, American Express and Discover.

Debit cards linked to Visa and MasterCard are also accepted.

Can I pay by check?

No. We only accept credit or debit cards for online, phone and box office payments.

Do children need a ticket?

YES. Only children the age of **2 years & under** are permitted without a ticket.

If children 2 years & under will be occupying a seat in a Grandstand, or other reserved seating area, then a ticket is still necessary for entry.

Can I purchase Single Day tickets?

All single day General Admission and Grandstand tickets will go on sale this summer (if available).

ACCESSING & SHARING TICKETS

All Big Machine Music City Grand Prix tickets will be mobile tickets.

When will I receive my tickets?

The date which tickets will be accessible via the BMMCGP Account Manager and Ticketmaster apps will be announced in the future.

How can I find my tickets?

For help locating and accessing your mobile tickets please visit [\[LINK COMING SOON\]](#).

How can I transfer my tickets?

For help locating and accessing your mobile tickets please visit [\[LINK COMING SOON\]](#).

How do I receive my tickets if I do not have a Mobile Device?

Accommodations for individuals who do not have a mobile device to access their tickets will be announced in the future.

Can I leave a ticket for someone to be picked up if they do not have a Mobile Device?

Yes. All instructions surrounding "Will Call" tickets and other unique circumstances will be announced in the future.

GENERAL ADMISSION TICKETS

Where do we sit if we purchased a General Admission ticket?

General Admission tickets provide gate admission and access to the Fan Zone, Nissan Stadium Concourse, and various entertainment areas on the grounds, but **DO NOT** provide a designated seat location, or Grandstand, Club RPM, East Club, Starting Line Club, or IndyCar Paddock access.

General Admission viewing will be trackside areas where Grandstands do not exist, in front of designated Grandstands and the first level of the pedestrian ramps at Nissan Stadium.

A map with highlighted General Admission areas can be found at musiccitygp.com.

Does my General Admission ticket grant me access to the concerts?

Yes. All tickets to the Big Machine Music City Grand Prix provide access to the musical performances each day of the event.

Why does my General Admission ticket have a seat number and row?

The seat number and row on a General Admission ticket is for **TICKETMASTER USE ONLY**. This does not mean you have a designated place to sit. The areas you can access and watch the race with a General Admission ticket are described above.

GRANDSTAND & ADA TICKETING INFORMATION

What's the best Entry Gate for my Grandstand?

There are several different ways to get to every Grandstand. Become familiar with the entire Big Machine Music City Grand Prix "campus" by downloading a map from musiccitygp.com.

How are the Grandstands lettered/numbered?

Grandstands are lettered from the bottom row up. The first row (bottom row) in every Grandstand is labeled Row A (this is the ADA row in Grandstands with ADA seating), and each row moving up is labeled B, C, D etc. **(there are no Rows I or O in any Grandstand)**.

The sections are numbered from left to right – when facing a Grandstand, Section 1 will always be on the left. The seats are also numbered from left to right – when facing a Section, Seat 1 will always be on the left.

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General Admission tickets provide gate admission and access to the Fan Zone, Nissan Stadium Concourse, and various entertainment areas on the grounds, but do not provide Grandstand, East Club, Starting Line Club, or IndyCar Paddock access.

General Admission viewing areas will be trackside areas where Grandstands do not exist and viewing areas on the first level of pedestrian ramps at Nissan Stadium.

A map with highlighted General Admission areas can be found at musiccitygp.com.

Is there ADA seating available?

Grandstand #3, #5, #6, #7, #8, #9 and #10 on the Big Machine Music City Grand Prix "campus" have ADA seating.

ADA seating is Row A in each designated Grandstand, and all ADA seating will be designated as such when purchasing tickets. For all questions relating to ADA seating, please [Contact Us](#).

Companion seating is available in all Grandstands where ADA seating is available.

Paddock Rules & Regulations

Are the Paddock areas open to everyone?

The SRO Motorsports (GT America), Trans Am Series, Vintage Indy, and Stadium Truck Series Paddock areas are open to any ticket holder at the event.

The IndyCar Paddock ([see map](#)) is an exclusive, secure area only accessible to those with the proper credentials or a Paddock Pass.

Can I purchase a Paddock Pass?

Paddock Passes (to the IndyCar Paddock) will not be sold as an “add-on” due to space limitations. The best way to gain access to the IndyCar Paddock is to:

- Purchase a Founders or Club RPM Membership. Information can be found at: musiccitygp.com/membership
- Purchase an East Side Club ticket. Information can be found at: musiccitygp.com/tickets

LOST & FOUND

Any lost/left items located inside of the Big Machine Music City Grand Prix/Nissan Stadium “campus” will be returned to the Nissan Stadium Lost and Found.

To contact Nissan Stadium about Lost and Found items submit a form to [Nissan Stadium Lost and Found](#).

You can also call Nissan Stadium Administration at (615) 565-4300.

NISSAN STADIUM RULES

For all Nissan Stadium guidelines please visit: [Stadium Policies](#) | [A-Z Guide](#) | [Nissan Stadium](#)

Is there anything else I need to know?

- All racing events are rain or shine. No exchanges, refunds, or rain checks.
- All sales are final. No money refunded.
- Participation in racing events as a spectator is at ticket-holders own risk.
- Tickets and other admissions materials may not be used for advertising, promotions (including contests and sweepstakes) or other trade purposes, without the prior express written consent of the Big Machine Music City Grand Prix.
- Tickets obtained from sources other than [musiccitygp.com](#) or [ticketmaster.com](#) may be lost, stolen or counterfeit and in such cases will not be honored or refunded.
- Tickets may not be resold on the premises.
- Patrons may exit and re-enter the venue; your mobile ticket must be scanned when exiting to permit re-entry.